


Dear **Valued Customers**,

Hope you are doing well. The Management of CSC thank you for your confidence and keen interest in "Capital Smart City" Project. The Feedback of our valued customers is always help us to provide you our best services to overcome the procedural pressure. We are always looking forward to make your experience with our organization more reliable and comfortable.

Keeping in view the facilitation of our valued customer, our organization has defined following procedures for payment of installments, dues or down payments for our Customers, local and international.

	LOCAL PAYMENTS	Payment within Pakistan
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The Customers can pay their dues, installments or down Payments through our banking partners i.e United Bank Ltd and Askari Bank Ltd. The Services of these Banks offered the payment collection facilities across Pakistan in all branches through following ways;

a) Printed Challan Form:-

From our website (www.smartcitypk.com) the registered users can download the printed challan form which can be deposited in any branch of UBL or Askari Bank Ltd in form of cash, cross cheque or PO / Demand Draft. This will update your payment record in real time environment.

b) Direct Deposit in Account Via Cash, Cheque or PO/DD: -

Our valued customers can directly deposit their due Payments via online cash, cheque or PO/DD in company's account through any branch of UBL and Askari Bank Ltd. Afterward you are requested to please share the copy of deposited receipt with us, which will enable us to locate and register your payment against your name. The designated bank account detail is as follows;

United Bank Ltd

Account Title: **Future Developments Holdings Private Limited**

Account Number: **249074851**

Branch Code: 1233

Askari Bank Ltd

Account Title: **Future Developments Holdings Private Limited**

Account Number: **0200008247**

Branch Code: 0730

c) Payment Via Credit Card / Debit Card (VISA or Master) :-

The registered users can also make payment via Credit Card / Debit Card by using our secure online payment option available on our website www.smartcitypk.com

Important Notes

1. Customer has to route his business transactions through Non- Individual / Commercial Payments Channels.
2. Once the transaction was made, the customers are requested to please send us the payment proof through Emails, a copy of the deposit slip or screenshots and Bank Statement showing this transaction.
3. After verification through the bank, your payments will be updated in your ledger, and a scanned copy of the receipt will be sent to you accordingly.
4. Otherwise, we are unable to update your transactions regarding your Payment in our records.
5. The Customers who submit their payment receipts / proofs are required to inquire and verify the status of their payments within **fifteen (15) days** of submission. The Society shall not be responsible for any delay or discrepancy reported after the said period.

We assure you of our best cooperation.

Thank you,

